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Webinars That Transform Organizations
Over 100,000 People Trained

AMERICA'S JOB CENTERS RESOURCE LIST

This resource list has been compiled by Robbin and Associates as a free community resource. Feel free to share it with other people. Robbin and Associates has been providing training for the workforce system for over forty-five years. Larry Robbin, Executive Director of Robbin and Associates, has trained over 100,000 people and presented more than 300 webinars. His services are used by the Department of Labor, America's Job Centers, government agencies, nonprofits, schools, social services, businesses and many other types of organizations. Larry offers over 100 webinar topics. For more information about Larry, his services and his clients, go to http://www.larryrobbin.com. To contact Larry, please email him at mailto:larry@larryrobbin.com.

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https://larryrobbin.com/v2/newsletter-archive/

STUDY OF THE AMERICA'S JOB CENTER CUSTOMER EXPERIENCE
https://www.dol.gov/sites/dolgov/files/OASP/legacy/files/Customer-Experience-Summary-Report.pdf

IMPROVING SERVICE DELIVERY AT AMERICA'S JOB CENTERS
https://strategies.workforcegps.org/announcements/2017/09/25/13/46/Improving-Service-Delivery-at-American-Job-Centers

A LIST OF 32 WEBINARS THAT WILL IMPROVE THE PERFORMANCE OF AMERICA'S JOB CENTERS – EMAIL mailto:larry@larryrobbin.com

ENHANCED INTAKE FOR ALL AMERICA'S JOB CENTER CUSTOMERS: A FUNCTIONALLY ALIGNED MODEL
https://strategies.workforcegps.org/resources/2017/05/09/15/04/Enhanced-Intake-for-All-American-Job-Center-Customers-A-Functionally-Aligned-Model

AMERICA'S JOB CENTERS CUSTOMER FLOW SCENARIOS
https://ion.workforcegps.org/resources/2017/07/19/10/02/AJC_Customer_Flow_Scenarios

EVALUATIONS OF AMERICA'S JOB CENTERS OF CALIFORNIA
https://cwdb.ca.gov/wp-content/uploads/sites/43/2022/09/AJCC-Evaluation-Report_FINAL_ACCESSIBLE.pdf?emrc=37e9b0

DEVELOPING AMERICA'S JOB CENTERS IN JAILS
https://wdr.doleta.gov/research/FullText_Documents/ETAOP2018-05%20LEAP-Final-Report.pdf

CUSTOMER CENTERED DESIGN WORKFORCE PLAYBOOK BY CODE FOR AMERICA
https://ccd.workforcegps.org/resources/2018/01/03/14/50/CCD-Workforce-Playbook-by-CfA

AMERICA'S JOB CENTERS SERVICE DELIVERY IN RURAL AREAS
https://www.dol.gov/sites/dolgov/files/OASP/legacy/files/RuralServices-AJCs.pdf

A DAY IN THE LIFE OF AN AMERICA'S JOB CENTER – SERVING PEOPLE WITH DISABILITIES
https://disability.workforcegps.org/resources/2020/02/26/17/19/Serving-Individuals-with-Disabilities-A-Day-in-the-Life-of-an-American-Job-Center

SERVING YOUTH IN AN INTEGRATED AMERICA'S JOB CENTER
https://ion.workforcegps.org/resources/2018/01/25/17/27/WIOA-Desk-Reference-Serving-Youth-in-an-Integrated-American-Job-Center-Network

REGISTERED APPRENTICESHIP TECHNICAL ASSISTANCE CENTERS OF EXCELLENCE
https://www.apprenticeship.gov/investments-tax-credits-and-tuition-support/registered-apprenticeship-technical-assistance-centers-excellence